



The Olde House

Access Statement





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We pride ourselves on offering first-class customer service at all times and strives to ensure that our guests enjoy our accommodation and facilities. Our aim is to help in any way that we can and should you require assistance during your stay, we will be delighted to assist.

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Welcome

The Olde House Farm Cottages is a collection of converted stone and slate barns along with newer houses, all used for self catering holidays, on Penpont farm.

Penpont farm is a fully working farm of 550 acres, the farm is a mixture of grassland, arable, wetlands, ponds and small woodlands.

We have 30 cottages ranging from 1 to 5 bedrooms. The barns have been converted over a number of years starting in 1976. The cottages have all been built to building regulations but there were no accessibility requirements at the time. The whole site has level tarmac access.

The cottages are graded by VisitBritain, ranging from 3 star to 5 stars, as well as a mobility level 1 cottage. Our reception staff have both attended a Welcome Host scheme.

The Olde House is situated in the village of Chapel Amble approximately 3 miles from the town of Wadebridge, North Cornwall. The village has a small shop and an excellent pub, all within 2 minutes walk of us. We are 4 miles from the coast and beaches of Padstow, Rock and Polzeath.

Please click on the link below to view a site plan of the farm and cottages.

<https://www.theoldehouse.co.uk/cottage-map/>

We look forward to welcoming you. If you have any queries or require any assistance please phone 01208 813219 or email

info@theoldehouse.co.uk

www.theoldehouse.co.uk



Getting Here

Directions are available on our website or by calling us on 01208 813219.

Our address is:

The Olde House
Chapel Amble
Wadebridge
Cornwall
PL27 6EN

Rail

We are situated approximately 10 miles from Bodmin Parkway railway station. General rail enquires 08457484950.

- Accessible taxis are available from the station.
- Staff help during normal working hours, Mon - Sat 0630hrs - 2000hrs, Sun 1035hrs - 1940hrs.
- Onward bus travel is available and includes Bodmin, Padstow and Wadebridge. This operates hourly Mon - Sat and every 2 hours on Sun & Bank Holidays. Onward travel information <http://www.nationalrail.co.uk/posters/BOD.pdf>

Bus

Cornwall bus map <http://www.cornwallpublictransport.info/images/countymap.pdf>

- There is no bus service to Chapel Amble
- Our nearest main bus station is Wadebridge.
- Taxis are available from the bus station.

Accessible Taxis

Midas taxis 01208 812345 (Wadebridge)

Bodmin taxis 01208 73000



Pre-Arrival

- We live on site and therefore are on call 24hrs a day.
- Smoking is not allowed in any of the cottages.
- We can be contacted by telephone, fax or email.
- Our cottage map, directions and access statement is available on our website but can also be posted if required.
- Our nearest equipment hire is Tremorvah Industries 01872 324340 and Mobility Cornwall 08002980717.

Our Office number: 01208 813219

Emergency: 999

Coastguard: 999 and ask for the Coastguard

Grid ref: SW999752

Hospital: bodmin minor injuries 01208 251300, Truro: 01872 250000.

Dentist: NHS 111

Vets: Nutes vets Wadebridge 01208 813258.

Arrival & Car Parking Facilities

- Please come to the main farmhouse reception on arrival.
- The whole site has level tarmac throughout.
- We have 2 car parks.
- Contact numbers are located on the farmhouse door.
- A map of the farm is available from our website.
- Please unload outside of your cottage and then return your car to one of the 2 car parks.
- Access and floor plans to each cottage is detailed on our website.
- Our local village shop will delivery basic items 01208 812520. Tesco also do a home delivery (please mention which cottage you are staying in).
- There is no designated blue badge parking.



Reception

- You can park along side reception at the main farmhouse.
- Reception has two slate steps (both measuring 18cm) to the door then into a level tiled floor, there is also a metal handrail on both side of the door. Office staff will provide assistance where needed.
- Main reception door is 102cm wide.
- There are low energy ceiling light throughout.
- There is a magnifying glass, pen and pad of paper available.
- The office is open from 9am until 6pm. Please note we live in the main farmhouse and therefore someone will be on hand all of the time.
- Spare keys are available from reception if needed.
- You will be shown to your cottage and around the site.

Main reception door.





Public Areas

Public areas include the swimming pool, soft play barn, indoor pets corner, tennis courts, outdoor play area and bird hide. All are accessible by wheelchair and all have seating provided with no steps.

- Please note the swimming pool is not manned by a lifeguard.
- The pool area is tiled and carpeted along with the soft play area.
- All lighting is by low energy halogen lighting.
- There is a hand rail entering the pool.
- There is a small tarmac slope to access the tennis courts.
- The outdoor play area is grassed with seating.





Public WC

Our public WC are in the swimming pool. They have WC and shower facilities.

Laundry

We have 2 laundry rooms on the farm. The first one has 3 washing machines and 2 driers and the second has 1 washing machine and 1 dryer. The access is via our tarmac drive onto a level tiled floor, with one step of 15cm. The doors of both laundry's are 78ch wide.



Bird Hide

The bird hide has wheelchair access, along with low viewing points to both aspects. To access the bird hide there is a 50m walk through a grass field.

Recycling

Our recycling area is located opposite the main farmhouse. It is on level tarmac. We recycle glass, paper, cardboard and metal cans.



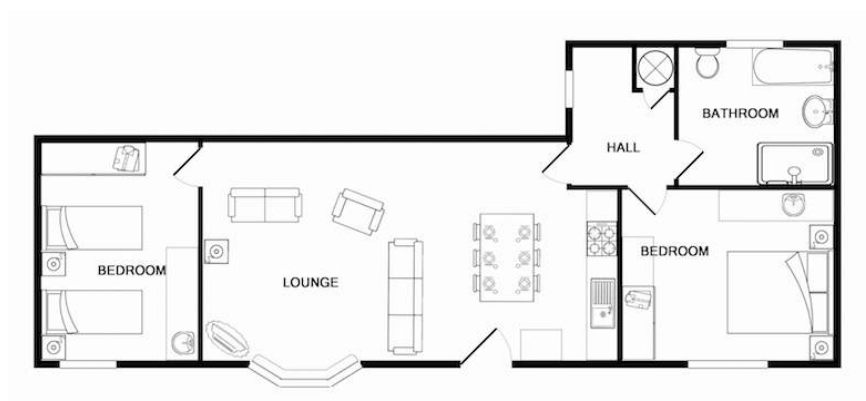
Cottages

We have 30 cottages on the farm, ranging from 1 bedroom to 5 bedrooms. Some are single story and some are double story. Please note all the cottages are non smoking. 13 of our cottages have been converted from old farm building and may not be suitable for wheelchair users. All cottage kitchen units are of normal height.

All cottages have floor plans on our website. www.theoldehouse.co.uk

Rose Cottage

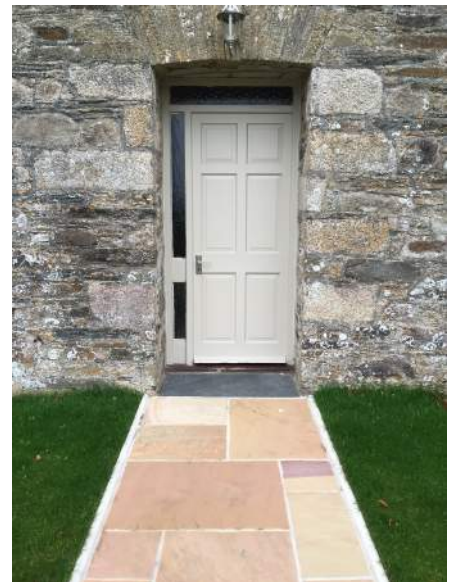
This cottage is a level 1 mobility cottage that sleeps 4 people in two ground floor bedrooms. It has an accessible bathroom with walk in shower. Level ground floor throughout. The main door is 73cm wide and the internal doors are 75cm wide.





The Manor House

This is a 4 bedroom house sleeping 10 people. It has level access from a tarmac drive. On the ground floor there is 1 king size bedroom which is very spacious with small ensuite. The main door is 74cm wide and the internal doors are 70cm wide. No dogs. The living areas are wood floor and the bedrooms are carpet.



Nook Cottage

This cottage has outside parking on tarmac and a small 2" threshold to enter the cottage. It sleeps 6 people in two bedrooms one being a family room. On the ground floor there is one bedroom with zip and link beds with a downstairs bathroom. Living areas are carpet/tiles and the bedrooms are carpet. The main door is 75cm wide and the internal doors are 68cm wide.





The Barn

This cottage sleeps 10 in 5 bedrooms. It has 2 downstairs bedrooms with ensuite. The ground floor is level throughout. However it has a flint chipping drive in front of the house, with a small 3" step onto a front paved area and then a 3" step into the cottage. The living areas are wood floor and the bedrooms are carpet. The main door into the cottage is 69cm wide, the bedroom doors are 71cm wide and the two ensuite doors are 64cm wide.

Higher Stable

This is a 1 bedroom cottage. It is accessed via a tarmac path. It has a 15cm threshold to enter the cottage. Ground floor is level throughout with tiled kitchen, carpet bedroom and vinyl lounge. It has a large tiled bathroom with shower and bath. The main door is 74cm wide and the internal doors are 64cm wide.

Bryony

This a one bedroom ground floor cottage. It is accessed via a tarmac path with one 15cm step into the cottage. The cottage is open plan. It has a tiled kitchen and dining area. It has carpet in the bedroom and lounge. The main door is 74cm wide and the internal doors are 70cm wide.





Clover, Honeysuckle, Meadow View and Primrose

These cottages are bungalows and are all 2 bedrooms. Clover and Primrose have small 3" thresholds to enter the cottage after a tarmac path. Meadow View and Honeysuckle have one 15cm step to enter the the cottage. Kitchen and lounge areas are open plan and level. The main doors are 73cm wide and the internal doors are 70cm wide.



Meadow view entrance

Poppy, Mayfield and Daisy

These cottages are identical. They are two story cottages with upstairs bedrooms, however they have level ground floors with level access and downstairs bathrooms. The doors are 77cm wide throughout the ground floor.





Bramble, Bracken, Holy, Ivy, Sycamore, Laurel, Willow, Hazel, Plumtree, Marsh and Smeathers farmhouse.

These cottages are unsuitable for wheelchair access. They have either no downstairs bedrooms, steps leading to the entrances or smaller doors. Please have a look on our website for more information or floorplans.

Grounds and Farm



All cottages have access to the grounds. There are gardens around each cottage. All driveways and paths are of tarmac. There are benches located around the site and each cottage has outdoor patio furniture.

Our outside play area is accessible on grass for wheelchair users and there are seats provided.

Our farm trail is open to everyone and is either grass or low cut crops.



This is a working farm

- The farm is also open to everyone. All walkways are concrete.
- Please take responsibility for your own safety and especially that of your children.
- You are very welcome to go and see the animals at any time, but please don't go into their enclosures.
- Please ensure that everyone washes their hands after being near the animals, and women who are or may be pregnant should avoid contact with the sheep and newborn lambs.
- If you go through any gates please leave them as you find them - this also applies on the farm trail.
- There will be farm machinery in use, please be aware of this.
- Please do not climb on any machinery.





Additional Information

- We have good mobile phone signal.
- Wi-Fi internet access is available in all our cottages
- A desktop computer is available to use in the office.
- The farm ride trailer has disabled access at the rear.



Contact Information

Our address:

The Olde House, Chapel Amble, Wadebridge, Cornwall, PL27 6EN

Telephone: 01208 813219 or 01208 815230

Fax: 01208 815689

Email: info@theoldehouse.co.uk

Website: www.theoldehouse.co.uk

Grid reference: SW999752

Reception opening times: 9am-6pm Mon - Fri

10am - 4pm on Sat

Sun closed.

We welcome your feedback to help us continuously improve our facilities, if you have any comments please phone or email us.

Thank You

The Hawkey Family